

Cancellation policy of Diamantina Mountains

1.1 Cancellation by the customer

You can cancel your tour or trek by email. The date of cancellation is the date on which the email was sent.

Cancellation fees: (accordingly to Embratur No.161 , the Brazilian tourist department)

up to 30 days	prior to departure	15 % of the reservation payment
from 15 to 30 days	prior to departure	30 % of the reservation payment
from 7 to 15 days	prior to departure	50 % of the reservation payment
from 6 days	prior to departure	100% of the reservation payment

1.2 Cancellation by Diamantina Mountains

1.2.1 The activity may be changed or cancelled due to extreme weather or reasons beyond our control. In case of extreme weather other travel dates will be provided or an alternative itinerary will be discussed.

If you don't want to make use of this, *Diamantina Mountains* will transfer back the money which is paid.

1.2.2 *Diamantina Mountains* has the right to cancel the trip in extreme cases of mechanical failure, road conditions, natural forces, strikes , sickness of guides or any other major force situation. In case of cancellation by *Diamantina Mountains* to one of these reasons , you are entitled to a refund or remission of the amount you have paid.

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